

## **BSC Quality Policy**

We at BSC, are engaged in the import and sales of various products in the field of research, development and production, are committed to meeting the requirements of ISO 9001:2015 and maintaining the quality of the product and service.

Quality management is an integral part of the organization's culture in all areas of its business and includes:

Performing the work in the best way while planning, controlling, remedial activities for continuous improvement and ensuring the quality of the product and service.

All this while providing service at the highest level and maintaining the satisfaction of our customers.

## **Emphasis**

- Compliance with legal and regulatory requirements applicable to the organization.
- Management of a quality system in accordance with the requirements of ISO 9001: 2015
- Direct work interface with the customer and execution of the work in a professional, efficient and effective manner
- Meeting customer expectations and increasing satisfaction
- Training of employees in accordance with the activities of the organization
- Collaborations and contracting with suppliers and service providers
- Development and examination of quality indicators in the organization's activities
- Assimilation of a quality culture and lessons learned
- Continuous improvement of the quality management system, including the setting of measurable goals and quality objectives.

